

Cookie Policy

Fawcett VA Services Ltd's website may gather information about your general Internet use by using cookies in order to help you personalise your online experience.

Where used, these cookies are downloaded to your computer automatically. A cookie is a text file placed on your hard disk by a web page server.

Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

'Essential' cookies are automatically placed on your computer or device when you access our website or take certain actions on our website. 'Non-essential' cookies and other technologies are only placed on your computer or device if you have consented to us doing so.

You consent to us placing non-essential cookies on your computer or device by continuing to use our website with your browser settings set to accept cookies.

Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.

We use cookies for the following purposes:

- **authentication** – we use cookies to identify you when you visit our website and as you navigate our website
- **personalisation** – we use cookies to store information about your preferences and to personalise the website for you
- **security** – we use cookies as an element of the security measures used to protect user accounts, including preventing fraudulent use of login credentials, and to protect our website and services generally

- **analysis** – we use cookies to help us to analyse the use and performance of our website and services
- **cookie consent** – we use cookies to store your preferences in relation to the use of cookies more generally.

EXTERNAL THIRD PARTIES

Some of our service providers also use cookies which may be stored on your computer when you visit our website. These are the third-party service providers we use:

1. Google Analytics uses cookies to collect data that helps us understand how people are using the site. We use this information to identify how and where we can improve the customer experience. The data collected through these cookies is anonymous, does not collect specific customer data and is never shared with other third parties. [Google's privacy policy is available here.](#)
2. Facebook uses tracking identifiers for paid advertising activity. We use the information collected by these cookies to help us determine where our ads will be most effective online. The data taken is not confidential data. [Facebook's privacy policy is available here.](#)
3. We use PayPal in order to process your payments. We do not store or collect your payment card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their privacy policy. We will share transaction data with our payment services providers only to the extent necessary for the purposes of processing your payments, refunding your payments and dealing with queries relating to your payments and refunds.
4. Funnel Sketchers collects your email and first name data to enable you to be added to our mailing list and to deliver downloadable documents you have requested. You can read [Funnel Sketchers Privacy Policy here.](#)

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer.

If you do not know how to do this, the links below set out information about how to change your browser settings for some of the most commonly used web browsers:

- [Google Chrome](#)
- [Mozilla Firefox](#)

- [Microsoft Internet Explorer](#)
- [Apple Safari](#)

For further information on how we handle personal information please refer to our Privacy Policy above.

SHARING WITH SOCIAL NETWORKS

If you use the buttons that allow you to share products and content via social networks like Twitter and Facebook, these companies may set a cookie on your computer memory. Your interactions with these features are governed by the privacy statement of the company providing it.

Here is a list of all active Cookies on our website

Cookie Consent

Purpose: Determines whether the visitor has accepted the cookie consent box. This ensures that the cookie consent box will not be presented again upon re-entry.

Google Analytics

Purpose: To understand how people are using the site and to identify how and where we can improve the customer experience.

Facebook

Purpose: To help us determine where our ads will be most effective online and to measure results.

Contact

Fawcett VA Services Ltd is registered in England and Wales with company number 15098043.

If you have any questions regarding this Privacy Policy or the practices of this Site, please contact us by sending an email to hello@vaninjas.co.uk

Lisa Fawcett

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This page was last checked/updated on the 8th of April 2024.

Data Protection Officer

Our data protection officer's contact details are:

Lisa Fawcett

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